

Fourteenth Amendment to the IME Professional Services, Provider Services Contract

This Amendment to Contract Number MED-10-001-B is effective as of July 1, 2017, between the Iowa Department of Human Services (Agency) and Policy Studies, Inc. (Contractor).

Section 1: Amendment to Contract Language

The Contract is amended as follows:

Revision 1. Section 6 of the Contract, entitled "Term of the Contract" is hereby amended to read as follows:

The term of the Base Contract is May 1, 2010, through June 30, 2013 with Operations effective July 1, 2010.

The Contract Renewal Option Years will consist of five (5), one (1) year options. The Department may choose to renew the Contract for one (1) or more of the Contract Renewal Option Years. The Department shall have the sole discretion to exercise each renewal option. The Department shall use best efforts to notify the Contractor of the renewal decision ninety (90) days prior to the beginning of each renewal year.

Revision 2. Contract Duration. The Contract is hereby extended from July 1, 2017, through June 30, 2018.

Revision 3. The Contract is hereby amended by replacing Schedule A: Payment Schedule, which was incorporated into the Contract through the Twelfth Amendment, with the document attached hereto as Schedule A: Payment Schedule.

Revision 4. The Contract is hereby amended by replacing Attachment 2-8, describing Contract Deliverables and Performance Measures related to the ongoing Scope of Work, with the document attached hereto as Attachment 2-8.

Revision 5. Federal Funds. The following federal funds information is provided:

Contract Payments include Federal Funds? Yes	
The contractor for federal reporting purposes under this contract is a: Vendor	
DUNS #: 149410573	
The Name of the Pass-Through Entity: Iowa Department of Human Services	
CFDA #: 93.778	Federal Awarding Agency Name: Department of Health and
Grant Name: Medical Assistance Program	Human Services/Centers for Medicare and Medicaid Services

Section 2: Ratification & Authorization

Except as expressly amended and supplemented herein, the Contract shall remain in full force and effect, and the parties hereby ratify and confirm the terms and conditions thereof. Each party to this Amendment represents and warrants to the other that it has the right, power, and authority to enter into and perform its obligations under this Amendment, and it has taken all requisite actions (corporate, statutory, or otherwise) to approve execution, delivery and performance of this Amendment, and that this Amendment constitutes a legal, valid, and binding obligation.

Section 3: Execution

IN WITNESS WHEREOF, in consideration of the mutual covenants set forth above and for other good and valuable consideration, the receipt, adequacy and legal sufficiency of which are hereby acknowledged, the parties have entered into the above Amendment and have caused their duly authorized representatives to execute this Amendment.

Contractor, Policy Studies, Inc.		Agency, Iowa Department of Human Services	
Signature of Authorized Representative:	Date:	Signature of Authorized Representative:	Date:
	5-25-2017		7/7/17
Printed Name: Charles K. Sweeney II		Printed Name: Charles M. Palmer Jerry Foxhoven	
Title: Vice President, Contracts		Title: Director	

Schedule A: Payment Schedule

Contract Time Period	Month of Service	Invoice Amount	SFY Total
SFY11	July-10	\$241,335.08	
	August-10	\$241,335.08	
	September-10	\$241,335.08	
	October-10	\$241,335.08	
	November-10	\$241,335.08	
	December-10	\$241,335.08	
	January-11	\$267,046.01	
	February-11	\$267,046.01	
	March-11	\$278,213.08	
	April-11	\$276,433.08	
	May-11	\$276,093.08	
	June-11	\$274,213.08	SFY11: \$3,087,054.82
SFY12	July-11	\$281,077.45	
	August-11	\$281,077.45	
	September-11	\$283,102.45	
	October-11	\$283,102.45	
	November-11	\$283,102.45	
	December-11	\$283,102.45	
	January-12	\$283,102.45	
	February-12	\$283,102.45	
	March-12	\$273,910.38	
	April-12	\$273,910.38	
	May-12	\$273,910.38	
	June-12	\$311,173.38	SFY12: \$3,393,674.12
SFY13	July-12	\$333,648.53	
	August-12	\$312,148.13	
	September-12	\$312,148.13	
	October-12	\$312,148.13	
	November-12	\$312,148.13	
	December-12	\$312,148.13	
	January-13	\$312,148.13	
	February-13	\$312,148.13	
	March-13	\$312,148.13	
	April-13	\$312,148.13	
	May-13	\$312,148.13	
	June-13	\$312,148.13	SFY13: \$3,767,277.96
SFY14	July-13	\$310,144.41	
	August-13	\$310,144.41	
	September-13	\$310,144.41	
	October-13	\$310,144.41	
	November-13	\$310,144.41	
	December-13	\$310,144.41	

Contract Time Period	Month of Service	Invoice Amount	SFY Total
	January-14	\$310,144.41	
	February-14	\$310,144.41	
	March-14	\$310,144.41	
	April-14	\$310,144.41	
	May-14	\$310,144.41	
	June-14	\$310,144.41	SFY14: \$3,721,732.92
SFY15	July-14	\$319,154.41	
	August-14	\$304,487.74	
	September-14	\$304,487.74	
	October-14	\$317,882.74	
	November-14	\$317,882.74	
	December-14	\$317,882.74	
	January-15	\$317,882.74	
	February-15	\$330,081.74	
	March-15	\$330,081.74	
	April-15	\$330,081.74	
	May-15	\$330,081.74	
	June-15	\$330,081.74	SFY15: \$3,850,069.55
SFY16	July-15	\$337,720.24	
	August-15	\$337,720.24	
	September-15	\$337,720.24	
	October-15	\$360,472.00	
	November-15	\$360,472.00	
	December-15	\$360,472.00	
	January-16	\$360,472.00	
	February-16	\$348,273.00	
	March-16	\$348,273.00	
	April-16	\$348,273.00	
	May-16	\$231,312.00	
	June-16	\$231,312.00	SFY16: \$3,962,491.72
SFY17	July-16	\$231,312.00	
	August-16	\$241,499.00	
	September-16	\$241,499.00	
	October-16	\$241,499.00	
	November-16	\$241,499.00	
	December-16	\$241,499.00	
	January-17	\$241,499.00	
	February-17	\$241,499.00	
	March-17	\$241,499.00	
	April-17	\$241,499.00	
	May-17	\$241,499.00	
	June-17	\$241,499.00	SFY17: \$2,887,801.00

Optional Year Five

SFY18	July-17	\$186,504.00	
	August-17	\$186,504.00	
	September-17	\$186,504.00	
	October-17	\$186,504.00	
	November-17	\$186,504.00	
	December-17	\$186,504.00	
	January-18	\$186,504.00	
	February-18	\$186,504.00	
	March-18	\$186,504.00	
	April-18	\$186,504.00	
	May-18	\$186,504.00	
	June-18	\$186,504.00	SFY18: \$2,238,048.00
Grand Total (including optional extensions)		\$26,908,150.09	

Attachment 2-8

Both the State and Contractor acknowledge the full implementation of the Medicaid modernization effort by the Iowa Medicaid Enterprise (IME). Contractor shall adjust enrollment processing staffing levels as a result of decreasing provider enrollment volumes and substantial efficiencies reached by the Contractor. Contractor shall provide appropriate staffing based on an average incoming monthly enrollment volume of 1,500 provider enrollment applications, inclusive of both new and renewal applications, and a processing service level of seven (7) days, as described below under Performance Measures.

Contractor Deliverables

- Process all required provider enrollments dictated by law or Agency policy, including those for mental health and substance abuse providers, MCO providers, provider re-enrollments, and recertifications
- Conduct high- and moderate-risk provider re-enrollments
- Meet all State guidelines for ACA reenrollment and HCBS recertification
- Send Agency-approved publications to members and providers, as appropriate
- Conduct formal weekly status meetings with Agency-designated staff throughout the period covered by this amendment. These meetings may be cancelled or held less frequently if directed by the Agency
- Provide weekly reports in an electronic form with format and content acceptable to the Agency, covering at least the following topics:
 - Contractor staffing levels
 - Provider enrollment, re-enrollment, and re-certification activity, broken out by program and provider type
 - Applications received
 - Applications processed to completion
 - Number of providers enrolled
 - Dates of receipt, processing, completion, etc. sufficient to monitor and calculate performance

Performance Measures

- With the exception of the following performance measure, unless specifically amended, Contractor shall comply with all Performance Standards outlined elsewhere in the Contract in relation to services provided pursuant to the RFP, Base Contract, and all associated Amendments.
 - The Service Level Agreement (SLA) for processing incoming, complete, accurate, and valid provider enrollment applications shall be seven (7) days.